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Global 24/7 Digital Media Training & Support

NEWS RELEASE

OBEDIA Partners with DAW Hardware Experts Rain Recording to Provide Ultimate Customer Care

June 18, 2007 Edgewood, New Mexico: OBEDIA, the music industry's premier global 24/7 technical training and support provider, today announced a program that gives purchasers of Rain Recording DAW systems immediate access to OBEDIA services. Rain, which supplies high-end dedicated digital audio computer systems to such diverse clients as Cirque du Soleil, composer Shawn Clement, rock group Korn, and a variety of major music software manufacturers, is now incorporating 30 minutes of OBEDIA service in their top-of-the-line RainCare Encompass customer support program.

"For the customer who demands no-compromise performance, OBEDIA and Rain are the perfect match," noted OBEDIA co-founder Jayce Murphy. "OBEDIA's extensive technical expertise, coupled with Rain Recording's exceptional hardware reliability and stability, helps ensure trouble-free DAW operation for users under even the most demanding conditions."

Added Rain Recording president Bill Paschick, "Our customers can't afford to have their systems down for even a moment, and Rain's comprehensive care programs go a long way toward ensuring that systems purchased from us will always be up and running. Our new partnership with OBEDIA—the undisputed experts at software system configuration, training, and support—reinforces our commitment to providing Rain users with the absolute highest possible level of customer service."

OBEDIA supplies services to major companies such as Sony, AMD, TC Electronics, and TASCAM, and to hundreds of end users, ranging from computer novices to industry notables, including producers Frank Fillipetti and Michael Beinhorn and artist/musician Dweezil Zappa. The company offers a variety of customized training and support packages, available directly from OBEDIA, at select retailers, and in added-value bundles created in partnership with third-party manufacturers.

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OBEDIA provides a wide range of technical expertise to artists and manufacturers in the digital media, music, and pro audio communities. Services include training and customer support, as well as systems integration, installation, and maintenance. OBEDIA operates globally 24 hours per day, seven days a week, and guarantees 100% customer satisfaction. For more information on OBEDIA services, please visit www.obedia.com.

